



September 28, 2024

Online intimation/submission

The Secretary
BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai-400 001
Security Code: 505200

The Secretary
National Stock Exchange of India Ltd
Exchange Plaza, 5th Floor, Plot No.C/1,
G Block, Bandra Kurla Complex, Bandra (E)
Mumbai-400 051
Symbol: EICHERMOT

Subject: Intimation regarding recall of a batch of Royal Enfield motorcycles

Dear Sir/Madam

Please find enclosed Update issued by the Company on the captioned subject.

You are requested to kindly note the same.

Thanking you,
For **Eicher Motors Limited**

Atul Sharma
Company Secretary

Encl.: As above



COMPANY STATEMENT

September 28, 2024

During a routine test, Royal Enfield discovered that some of the rear and/or side reflectors fitted on motorcycles manufactured between November 2022 and March 2023, may not meet the reflective performance requirements as per standards and the reflective quality may be less than required.

While the issue has been reported only in a very small sample size, Royal Enfield has decided to proactively replace reflectors on all motorcycles manufactured between the said time period and will be undertaking free of cost replacement for customers across all markets.

The service action will be undertaken in a phased manner starting with South Korea, USA and Canada followed by remaining countries - India, Brazil, Latin America, Europe and the UK.

The replacement of the side and rear reflectors for our motorcycles will be free of cost to customers and the time taken to replace will be approximately 15 minutes. Customers whose motorcycle requires the replacement will be contacted by Royal Enfield's service teams in a phased manner.

All our motorcycles are rigorously tested to global validation standards of quality and durability. The safety of our riders is of prime importance to us at Royal Enfield and we are deeply committed to the duty of care to all our customers.

For further information, please contact: corpcomm@royalenfield.com